

Customer Service and Support Contacts

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Service Manager
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Engineering and IT Manager
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Spare Parts Group

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Jim Trudden

Spare Parts / Logistics Supervisor
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Service Group

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Technical Assistance Request (TAR): www.wafios.us/us/customer-service/promotions-download

The TAR form may be filled out and submitted online. Multiple people in the Service Group receive the submission in order to ensure a response in a timely manner.

The parts@wafios.us and service@wafios.us email addresses are received by multiple people within the respective groups in order to ensure a response in a timely manner.

If your need or request is urgent, please contact the Service Manager, Spare Parts Supervisor or Account Manager directly by phone.

ACCOUNT MANAGERS

Gareth Smith | Western

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